TECHNICAL LEARNING AND ASSESSMENT DOSSIER

ISO 19011:2018 Certified Auditor Training – Exam

Price / certificate issuance
99,00 €
VAT excluded

Course code	Minimum duration	Final pass score	Dossier issue
ISO19011_AUD_LA	60 min	70%	28/11/2026

1. Course identity, purpose and scope

The "ISO 19011:2018 Certified Auditor Training – Exam" course leads participants through the fundamental principles and practices required to conduct effective audits of management systems according to the ISO 19011:2018 standard. The program covers essential topics such as audit principles, audit program management, auditor competence, planning, execution, and closing of audits, with special attention to writing findings, reporting, and managing corrective actions. Teaching methods include case studies, role plays, and practical audit simulations designed to prepare candidates for the final exam assessing their acquired skills. The course also addresses integrated and multi-standard audits as well as the use of digital tools for remote auditing, meeting contemporary professional demands. A 60-minute exam with a passing threshold of 70% certifies the theoretical and practical readiness. Intended for current or prospective management system auditors, this course provides technical skills and in-depth understanding to perform quality and reliable audits, fostering continuous organizational improvement.

This extended technical dossier describes the pathway as published in CIWZ Academy on the issue date. It consolidates purpose, references, learning architecture, module contents, assessment system, passing criteria and certificate conditions. It does not replace the official texts of the standards, laws, guidelines or schemes referenced.

2. Normative, regulatory and technical references

Guidelines for auditing management systems per ISO 19011:2018 + audit principles (integrity, impartiality, confidentiality, evidence-based and risk-based approach) + managing an audit programme (objectives, scope, criteria, resources, planning) + auditor competence and evaluation + audit planning and preparation (audit plan, checklists, sampling) + conducting the audit (opening/closing meetings, interviews, evidence gathering, traceability) + writing findings (conformities, nonconformities, observations) and NC grading + reporting and communicating results + corrective actions management and follow-up + remote auditing and digital tools + integrated and multi-standard audits (ISO 9001/14001/45001) + practical elements: case studies, role play, audit simulation

References are used as the learning and assessment framework within the limits of published content and available

sources. For professional application, the official and current versions of the referenced documents always prevail.

3. Learning architecture and assessment system

- minimum tracked time: 60 min
- active final-exam bank: 200 questions
- final exam: 30 questions selected from the bank
- passing threshold: 70%
- Direct access to the final assessment under the published rules for the exam-only pathway.
- Exam assembly from the active course bank and scoring against the published pass threshold.
- Recording of the result and, where applicable, request for the final certificate.

4. Official catalogue technical information

Learning objectives

- Provide in-depth knowledge of ISO 19011:2018 and audit principles.
- Develop skills in managing and conducting management system audits.
- Prepare participants to pass the certification exam.

Skills acquired

- Planning, execution, and closing of audits per ISO 19011.
- Audit program and auditor team management.
- Identification, classification, and handling of nonconformities.
- Writing audit reports and communicating results.
- Use of digital tools and methods for remote auditing.
- Conducting integrated and multi-standard audits.

Target audience

- Management system auditors.
- Quality, environmental, and safety managers.
- Consultants and professionals involved in internal or external audits.

Prerequisites

- Basic knowledge of management systems and relevant ISO standards.
- Previous audit experience or training recommended.

Course content

- Audit principles and program management.
- Auditor competence and evaluation.

- Audit planning and preparation.
- Conducting audits: meetings, interviews, evidence.
- Findings: conformity, nonconformity, classification.
- Reporting, communication, and follow-up.
- Remote auditing and digital tools.
- Integrated audits (ISO 9001, 14001, 45001).
- Practical exercises: case studies, role plays, simulations.

Teaching methods

- Theoretical lessons with practical examples.
- Analysis of real cases.
- Interactive activities, role plays.
- Mock exams and question discussions.

Evaluation method

- Multiple-choice final exam, 60 minutes duration.
- Passing mark set at 70% correct answers.

Duration

- 60 minutes for the final exam.

Certification

- Certificate of passing the ISO 19011 certification exam.

Expected outcomes

- Ability to conduct audits according to international standards.
- Skills to effectively write audit reports.
- Awareness of ethical and professional audit principles.

7. Assessment system, final exam and passing criteria

- The final assessment consists of 30 questions selected from the active course bank. The platform applies an anti-repetition logic for new attempts when the bank size allows it.
- Final question-bank size detected at generation time: 200 active questions.
- Published passing threshold for the course: 70%.
- Questions are intended to assess not only recall but also interpretation, application, evidence selection, scenario assessment and quality of decision-making, depending on the subject matter.

8. Tracking, learning continuity and session integrity

- Path status, completed modules and recorded time are managed server-side when the course uses the Academy learning mode.
- The platform allows the pathway to resume from the recorded point and retains the results of required checks.
- Assessment sessions may be subject to the integrity and proctoring controls enabled by the platform and described in the applicable usage rules.
- Technical and integrity events support assessment and do not replace professional judgement where human review is required.

9. Certificate, use and limitations

The CIWZ certificate, where provided by the pathway and requested after passing, records the result achieved in the stated CIWZ pathway or assessment. It does not automatically replace personnel certification, professional registration, statutory licence, legal qualification or credentials issued by third-party bodies where such requirements are imposed by the applicable scheme.

10. Commercial and tax conditions

- Price / certificate issuance: 99,00 € VAT excluded.
- UAE VAT is applied to UAE customers according to billing data and the applicable tax rules.
- Any specific commercial terms, agreements or corporate orders override the public price only when formally accepted by Certificato IWZ FZCO.

11. Dossier document control

- Document automatically generated by CIWZ Academy from the course data published at the time of the request.
- Course code: ISO19011_AUD_LA
- Document language: EN

- Generation date: 28/11/2026
- For normative and professional application, the current official sources and any applicable procedures/schemes prevail.