



Course technical sheet

ISO 19011:2018 Certified Auditor Training – Exam

Fee

99,00 €

Final exam only

Course code

ISO19011_AUD_LA

Test duration

60 min

Passing score

70%

Issued

27/05/2026

Executive summary

The "ISO 19011:2018 Certified Auditor Training – Exam" course leads participants through the fundamental principles and practices required to conduct effective audits of management systems according to the ISO 19011:2018 standard. The program covers essential topics such as audit principles, audit program management, auditor competence, planning, execution, and closing of audits, with special attention to writing findings, reporting, and managing corrective actions. Teaching methods include case studies, role plays, and practical audit simulations designed to prepare candidates for the final exam assessing their acquired skills. The course also addresses integrated and multi-standard audits as well as the use of digital tools for remote auditing, meeting contemporary professional demands. A 60-minute exam with a passing threshold of 70% certifies the theoretical and practical readiness. Intended for current or prospective management system auditors, this course provides technical skills and in-depth understanding to perform quality and reliable audits, fostering continuous organizational improvement.

Certification process

- Registration or login to the Academy platform.
- Completion of the final course examination only. Any training or preparation may be completed externally or through other channels.
- The test questions refer to the objectives, skills and topics described in this technical sheet.
- Assessment of the result, possible validation and certificate issuance according to the rules applicable to the course.

Important note

On Academy, candidates take only the final course examination. Any training or preparation activity may be delivered externally or through other channels. The test questions refer to the topics described in this technical sheet and in the course syllabus summary.

Syllabus summary

Guidelines for auditing management systems per ISO 19011:2018 + audit principles (integrity, impartiality, confidentiality, evidence-based and risk-based approach) + managing an audit programme (objectives, scope, criteria, resources, planning) + auditor competence and evaluation + audit planning and preparation (audit plan, checklists, sampling) + conducting the audit (opening/closing meetings, interviews, evidence gathering, traceability) + writing findings (conformities, nonconformities, observations) and NC grading + reporting and communicating results + corrective actions management and follow-up + remote auditing and digital tools + integrated and multi-standard audits (ISO 9001/14001/45001) + practical elements: case studies, role play, audit simulation

Certification Bodies Management systems

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Learning objectives

- Provide in-depth knowledge of ISO 19011:2018 and audit principles.
- Develop skills in managing and conducting management system audits.
- Prepare participants to pass the certification exam.

Skills acquired

- Planning, execution, and closing of audits per ISO 19011.
- Audit program and auditor team management.
- Identification, classification, and handling of nonconformities.
- Writing audit reports and communicating results.
- Use of digital tools and methods for remote auditing.
- Conducting integrated and multi-standard audits.

Target audience

- Management system auditors.
- Quality, environmental, and safety managers.
- Consultants and professionals involved in internal or external audits.

Prerequisites

- Basic knowledge of management systems and relevant ISO standards.
- Previous audit experience or training recommended.

Course content

- Audit principles and program management.
- Auditor competence and evaluation.
- Audit planning and preparation.
- Conducting audits: meetings, interviews, evidence.
- Findings: conformity, nonconformity, classification.
- Reporting, communication, and follow-up.
- Remote auditing and digital tools.
- Integrated audits (ISO 9001, 14001, 45001).
- Practical exercises: case studies, role plays, simulations.

Teaching methods

- Theoretical lessons with practical examples.
- Analysis of real cases.

- Interactive activities, role plays.
- Mock exams and question discussions.

Evaluation method

- Multiple-choice final exam, 60 minutes duration.
- Passing mark set at 70% correct answers.

Duration

- 60 minutes for the final exam.

Certification

- Certificate of passing the ISO 19011 certification exam.

Expected outcomes

- Ability to conduct audits according to international standards.
- Skills to effectively write audit reports.
- Awareness of ethical and professional audit principles.