



Fee

99,00 €

Final exam only

Course technical sheet

Certified Training to Become ISO 9001 Consultant – Exam

Course code

ISO9001_CONS_LA

Test duration

60 min

Passing score

70%

Issued

27/05/2026

Executive summary

The course "Certified Training to Become ISO 9001 Consultant – Exam" is designed for professionals aiming to gain in-depth expertise in ISO 9001:2015 standards and become specialized consultants in designing, implementing, and managing Quality Management Systems (QMS). The training covers normative requirements interpretation, organizational context analysis, process mapping, and KPI identification. It emphasizes risk-based thinking for managing risks and opportunities, documented information management, internal audits management, and preparation for certification audits. The program also develops consulting skills such as gap analysis, project planning, change management, training, and coaching. Additionally, it addresses nonconformities management and the application of continual improvement cycles (PDCA) with quality tools. Passing the final exam validates the candidate's technical and consulting competence across various industry sectors applying ISO 9001:2015.

Certification process

- Registration or login to the Academy platform.
- Completion of the final course examination only. Any training or preparation may be completed externally or through other channels.
- The test questions refer to the objectives, skills and topics described in this technical sheet.
- Assessment of the result, possible validation and certificate issuance according to the rules applicable to the course.

Important note

On Academy, candidates take only the final course examination. Any training or preparation activity may be delivered externally or through other channels. The test questions refer to the topics described in this technical sheet and in the course syllabus summary.

Syllabus summary

Path to become an ISO 9001:2015 consultant + requirements interpretation and practical QMS implementation + context, interested parties and scope analysis + process mapping and KPIs + risk-based thinking and risk/opportunity management + documented information management (procedures, forms, quality manual if applicable) + QMS design and implementation + internal audit management and certification audit preparation (Stage 1/Stage 2) + nonconformity handling and corrective actions + continual improvement (PDCA, quality tools) + supplier management and customer satisfaction + consulting skills (gap analysis, project plan, change management, training and coaching) + references to ISO 9001:2015 and ISO 19011 (auditing guidelines)

Certification Bodies Management systems

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Learning Objectives

- Understand ISO 9001:2015 standard and its requirements
- Perform organizational context and interested parties analysis
- Design and implement a Quality Management System (QMS)
- Manage processes, documentation, audits, and continual improvement
- Acquire consulting skills for organizational support

Skills Acquired

- Interpretation and practical application of ISO 9001 requirements
- Risk-based thinking and managing risks/opportunities
- Process mapping and KPI definition
- Planning and conducting internal audits and certification audit preparation
- Handling nonconformities and corrective actions
- Project and change management competencies

Target Audience

- Quality professionals, consultants, auditors, quality managers
- Personnel involved in QMS implementation or improvement

Prerequisites

- Basic knowledge of quality management and business processes

Program

- ISO 9001:2015 – structure and requirements
- Context analysis, stakeholder identification and scope
- Risk-based thinking and risk/opportunity management
- Documentation and documented information control
- Process mapping and KPIs
- Internal audit management and certification audit preparation
- Nonconformity and corrective actions management
- Continual improvement: PDCA and quality tools
- Consulting skills: gap analysis, project planning, change management

Teaching Methodology

- Lectures
- Practical exercises and case studies

- Audit and consulting simulations

Assessment Method

- Written exam with technical multiple-choice questions
- Passing grade: 70%

Duration

- 60 minutes (exam)

Certification

- Certificate of exam passing for ISO 9001 Consultant

Expected Outcomes

- Ability to assist organizations in implementing and maintaining QMS compliant with ISO 9001:2015