TECHNICAL LEARNING AND ASSESSMENT DOSSIER

Certified Training to Become ISO 9001 Consultant – Exam

Price / certificate issuance
99,00 €
VAT excluded

Course code	Minimum duration	Final pass score	Dossier issue
ISO9001_CONS_LA	60 min	70%	29/11/2026

1. Course identity, purpose and scope

The course "Certified Training to Become ISO 9001 Consultant – Exam" is designed for professionals aiming to gain in-depth expertise in ISO 9001:2015 standards and become specialized consultants in designing, implementing, and managing Quality Management Systems (QMS). The training covers normative requirements interpretation, organizational context analysis, process mapping, and KPI identification. It emphasizes risk-based thinking for managing risks and opportunities, documented information management, internal audits management, and preparation for certification audits. The program also develops consulting skills such as gap analysis, project planning, change management, training, and coaching. Additionally, it addresses nonconformities management and the application of continual improvement cycles (PDCA) with quality tools. Passing the final exam validates the candidate’s technical and consulting competence across various industry sectors applying ISO 9001:2015.

This extended technical dossier describes the pathway as published in CIWZ Academy on the issue date. It consolidates purpose, references, learning architecture, module contents, assessment system, passing criteria and certificate conditions. It does not replace the official texts of the standards, laws, guidelines or schemes referenced.

2. Normative, regulatory and technical references

Path to become an ISO 9001:2015 consultant + requirements interpretation and practical QMS implementation + context, interested parties and scope analysis + process mapping and KPIs + risk-based thinking and risk/opportunity management + documented information management (procedures, forms, quality manual if applicable) + QMS design and implementation + internal audit management and certification audit preparation (Stage 1/Stage 2) + nonconformity handling and corrective actions + continual improvement (PDCA, quality tools) + supplier management and customer satisfaction + consulting skills (gap analysis, project plan, change management, training and coaching) + references to ISO 9001:2015 and ISO 19011 (auditing guidelines)

References are used as the learning and assessment framework within the limits of published content and available sources. For professional application, the official and current versions of the referenced documents always prevail.

3. Learning architecture and assessment system

- minimum tracked time: 60 min
- active final-exam bank: 200 questions
- final exam: 30 questions selected from the bank
- passing threshold: 70%
- Direct access to the final assessment under the published rules for the exam-only pathway.
- Exam assembly from the active course bank and scoring against the published pass threshold.
- Recording of the result and, where applicable, request for the final certificate.

4. Official catalogue technical information

Learning Objectives

- Understand ISO 9001:2015 standard and its requirements
- Perform organizational context and interested parties analysis
- Design and implement a Quality Management System (QMS)
- Manage processes, documentation, audits, and continual improvement
- Acquire consulting skills for organizational support

Skills Acquired

- Interpretation and practical application of ISO 9001 requirements
- Risk-based thinking and managing risks/opportunities
- Process mapping and KPI definition
- Planning and conducting internal audits and certification audit preparation
- Handling nonconformities and corrective actions
- Project and change management competencies

Target Audience

- Quality professionals, consultants, auditors, quality managers
- Personnel involved in QMS implementation or improvement

Prerequisites

- Basic knowledge of quality management and business processes

Program

- ISO 9001:2015 – structure and requirements
- Context analysis, stakeholder identification and scope
- Risk-based thinking and risk/opportunity management

- Documentation and documented information control
- Process mapping and KPIs
- Internal audit management and certification audit preparation
- Nonconformity and corrective actions management
- Continual improvement: PDCA and quality tools
- Consulting skills: gap analysis, project planning, change management

Teaching Methodology

- Lectures
- Practical exercises and case studies
- Audit and consulting simulations

Assessment Method

- Written exam with technical multiple-choice questions
- Passing grade: 70%

Duration

- 60 minutes (exam)

Certification

- Certificate of exam passing for ISO 9001 Consultant

Expected Outcomes

- Ability to assist organizations in implementing and maintaining QMS compliant with ISO 9001:2015

7. Assessment system, final exam and passing criteria

- The final assessment consists of 30 questions selected from the active course bank. The platform applies an anti-repetition logic for new attempts when the bank size allows it.
- Final question-bank size detected at generation time: 200 active questions.
- Published passing threshold for the course: 70%.
- Questions are intended to assess not only recall but also interpretation, application, evidence selection, scenario assessment and quality of decision-making, depending on the subject matter.

8. Tracking, learning continuity and session integrity

- Path status, completed modules and recorded time are managed server-side when the course uses the Academy learning mode.
- The platform allows the pathway to resume from the recorded point and retains the results of required checks.
- Assessment sessions may be subject to the integrity and proctoring controls enabled by the platform and described in the applicable usage rules.
- Technical and integrity events support assessment and do not replace professional judgement where human review is required.

9. Certificate, use and limitations

The CIWZ certificate, where provided by the pathway and requested after passing, records the result achieved in the stated CIWZ pathway or assessment. It does not automatically replace personnel certification, professional registration, statutory licence, legal qualification or credentials issued by third-party bodies where such requirements are imposed by the applicable scheme.

10. Commercial and tax conditions

- Price / certificate issuance: 99,00 € VAT excluded.
- UAE VAT is applied to UAE customers according to billing data and the applicable tax rules.
- Any specific commercial terms, agreements or corporate orders override the public price only when formally accepted by Certificato IWZ FZCO.

11. Dossier document control

- Document automatically generated by CIWZ Academy from the course data published at the time of the request.
- Course code: ISO9001_CONS_LA
- Document language: EN

- Generation date: 29/11/2026
- For normative and professional application, the current official sources and any applicable procedures/schemes prevail.