



# Course technical sheet

ISO 9001:2015 Awareness Training – Exam

Fee

**99,00 €**

Final exam only

Course code

**ISO9001\_AWR\_LA**

Test duration

**60 min**

Passing score

**70%**

Issued

**27/05/2026**

## Executive summary

The "ISO 9001:2015 Awareness Training – Exam" course is designed to provide participants with a comprehensive understanding of the ISO 9001:2015 standard and its core quality management principles. During the 60-minute session, key topics such as the High Level Structure (Annex SL), organizational context, leadership, risk-based planning, support, operation, performance evaluation, and continuous improvement are covered. The course includes practical examples that demonstrate the concrete application of the standards within businesses, preparing learners for the awareness exam. Training emphasizes the role of each individual in supporting the Quality Management System (QMS) through proper and informed behavior. Suitable for professionals across various fields, this training strengthens the skills needed to effectively contribute to quality activities and understand related responsibilities within the organization.

## Certification process

- Registration or login to the Academy platform.
- Completion of the final course examination only. Any training or preparation may be completed externally or through other channels.
- The test questions refer to the objectives, skills and topics described in this technical sheet.
- Assessment of the result, possible validation and certificate issuance according to the rules applicable to the course.

## Important note

On Academy, candidates take only the final course examination. Any training or preparation activity may be delivered externally or through other channels. The test questions refer to the topics described in this technical sheet and in the course syllabus summary.

## Syllabus summary

Introduction to ISO 9001:2015 and quality management principles + High Level Structure (Annex SL) + organizational context and interested parties + leadership, policy and roles/responsibilities + planning (risk-based thinking, quality objectives) + support (competence, awareness, communication, documented information) + operation (process control, customer requirements, supplier management) + performance evaluation (monitoring, measurement, internal audits, management review) + improvement (nonconformities, corrective actions, continual improvement) + practical application examples and certification readiness

## Learning Objectives

### Certification Bodies Management systems

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### Course technical sheet

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ISO 9001:2015 Awareness Training – Exam

- Understand the structure and principles of ISO 9001:2015
- Learn the importance of organizational context and interested parties
- Know roles and responsibilities in quality management
- Develop awareness of risk-based thinking and planning
- Learn operational control, supplier management, and corrective actions

**Skills Acquired**

- Ability to identify standard requirements and processes
- Knowledge of performance evaluation and improvement methods
- Awareness of one's role in supporting the QMS

**Target Audience**

- Professionals interested in quality management
- Staff from various departments involved in ISO 9001 activities
- Individuals requiring preparation for ISO 9001 awareness exam

**Prerequisites**

- No formal requirements; basic knowledge of business systems recommended

**Program**

- Introduction to ISO 9001:2015 and quality principles
- High Level Structure (Annex SL)
- Context and interested parties
- Leadership, policy, and roles
- Planning: risks and quality objectives
- Support: competence, awareness, communication
- Operation: processes, customer requirements, suppliers
- Performance evaluation: monitoring, audits, management reviews
- Continuous improvement and corrective actions
- Practical examples and exam preparation

**Teaching Method**

Lectures supported by practical examples, case studies, and interactive mock exam quizzes

**Assessment Method**

Awareness exam with minimum 70% correct answers to pass

**Duration**

60 minutes

**Certification**

Certificate of exam passing (fee applies, €99)

**Expected Outcomes**

Participants aware of ISO 9001:2015 and able to apply its principles in their work roles