TECHNICAL LEARNING AND ASSESSMENT DOSSIER

Quality Management System (QMS) – Exam

Price / certificate issuance
99,00 €
VAT excluded

Course code	Minimum duration	Final pass score	Dossier issue
QMS_LA	60 min	70%	29/11/2026

1. Course identity, purpose and scope

The "Quality Management System (QMS) – Exam" course is designed to prepare professionals for the exam focused on quality management based on ISO 9001:2015 principles. The training deepens understanding of process management, the PDCA cycle, and risk-based thinking, equipping participants with skills in document control, supplier management, and nonconformity handling. Through advanced scenarios and case studies, learners develop the ability to effectively manage risks, opportunities, and quality objectives, with focus areas including logistics, e-commerce, manufacturing, and services. The course also covers internal audit methodologies, resource and training management, and basic quality improvement tools such as 5 Why, Ishikawa, and Pareto. Lasting 60 minutes, the exam tests comprehension of complex topics like leadership, quality policy, and communication within real contexts with operational constraints, providing a comprehensive foundation to support a professional quality management exam.

This extended technical dossier describes the pathway as published in CIWZ Academy on the issue date. It consolidates purpose, references, learning architecture, module contents, assessment system, passing criteria and certificate conditions. It does not replace the official texts of the standards, laws, guidelines or schemes referenced.

2. Normative, regulatory and technical references

Quality management principles and process approach + PDCA cycle and risk-based thinking + ISO 9001:2015 requirements (context, leadership, planning, support, operation, performance evaluation, improvement) + document control and documented information + risk/opportunity analysis and quality objectives + resource, competence and training management + supplier control and procurement management + design and development (if applicable) + production/service provision control + nonconformity management, corrective and preventive actions + internal audits, management review and KPIs + customer satisfaction and complaints handling + continual improvement and basic quality tools (5 Why, Ishikawa, Pareto)

References are used as the learning and assessment framework within the limits of published content and available sources. For professional application, the official and current versions of the referenced documents always prevail.

3. Learning architecture and assessment system

- minimum tracked time: 60 min
- active final-exam bank: 200 questions
- final exam: 30 questions selected from the bank
- passing threshold: 70%
- Direct access to the final assessment under the published rules for the exam-only pathway.
- Exam assembly from the active course bank and scoring against the published pass threshold.
- Recording of the result and, where applicable, request for the final certificate.

4. Official catalogue technical information

Learning Objectives

- Understand quality management principles and process approach
- Apply the PDCA cycle and risk-based thinking within ISO 9001:2015 context
- Manage documentation, risks, suppliers, and nonconformities
- Prepare for the exam through practical scenarios and sector-specific cases

Skills Acquired

- Document control and management of documented information
- Risk analysis and quality objective setting
- Planning and control of resources and training
- Conducting internal audits and management reviews
- Application of basic continuous improvement tools

Target Audience

- Quality sector professionals
- Process and quality system managers
- ISO auditors and consultants
- Candidates preparing for the QMS exam

Prerequisites

- Basic knowledge of quality management systems

Program

- Quality principles and process approach
- PDCA cycle and risk-based thinking
- Detailed ISO 9001:2015 requirements

- Resource management, training, and suppliers
- Nonconformity control and corrective actions
- Internal audits and performance measurement
- Basic continuous improvement tools

Teaching Methodology

- Theoretical lessons combined with advanced case studies
- Exam simulations with high difficulty questions

Evaluation Method

- Final exam requiring at least 70% pass mark

Duration

- 60 minutes

Certification

- QMS exam pass result

Expected Results

- Ability to manage a quality system compliant with ISO 9001:2015
- Specific preparation for QMS exam across various business contexts

7. Assessment system, final exam and passing criteria

- The final assessment consists of 30 questions selected from the active course bank. The platform applies an anti-repetition logic for new attempts when the bank size allows it.
- Final question-bank size detected at generation time: 200 active questions.
- Published passing threshold for the course: 70%.
- Questions are intended to assess not only recall but also interpretation, application, evidence selection, scenario assessment and quality of decision-making, depending on the subject matter.

8. Tracking, learning continuity and session integrity

- Path status, completed modules and recorded time are managed server-side when the course uses the Academy learning mode.
- The platform allows the pathway to resume from the recorded point and retains the results of required checks.
- Assessment sessions may be subject to the integrity and proctoring controls enabled by the platform and described in the applicable usage rules.
- Technical and integrity events support assessment and do not replace professional judgement where human review is required.

9. Certificate, use and limitations

The CIWZ certificate, where provided by the pathway and requested after passing, records the result achieved in the stated CIWZ pathway or assessment. It does not automatically replace personnel certification, professional registration, statutory licence, legal qualification or credentials issued by third-party bodies where such requirements are imposed by the applicable scheme.

10. Commercial and tax conditions

- Price / certificate issuance: 99,00 € VAT excluded.
- UAE VAT is applied to UAE customers according to billing data and the applicable tax rules.
- Any specific commercial terms, agreements or corporate orders override the public price only when formally accepted by Certificato IWZ FZCO.

11. Dossier document control

- Document automatically generated by CIWZ Academy from the course data published at the time of the request.
- Course code: QMS_LA
- Document language: EN

- Generation date: 29/11/2026
- For normative and professional application, the current official sources and any applicable procedures/schemes prevail.