



Fee

**99,00 €**

Final exam only

# Course technical sheet

Auditor/Lead Auditor ISO 19011 (Guidelines for auditing management systems)

Course code

**ISO19011\_LA**

Test duration

**60 min**

Passing score

**70%**

Issued

**28/05/2026**

## Executive summary

The "Auditor/Lead Auditor ISO 19011" course offers specialized training on the international guidelines for auditing management systems, based on the ISO 19011 standard. It targets professionals seeking methodological and technical skills in planning, conducting, and managing internal and external audits, ensuring compliance with core principles such as evidence-based approach, integrity, and confidentiality. The curriculum covers specific scenarios including multi-site audits, audits in regulated sectors, and audits with various types of evidence. Emphasis is placed on sampling techniques and managing deviations during the audit process. The course is concise yet intensive, with assessments requiring a minimum passing score of 70%. Upon completion, participants receive a certificate supporting practical application of ISO 19011 standards in complex organizational environments, enhancing audit quality and effectiveness.

## Certification process

- Registration or login to the Academy platform.
- Completion of the final course examination only. Any training or preparation may be completed externally or through other channels.
- The test questions refer to the objectives, skills and topics described in this technical sheet.
- Assessment of the result, possible validation and certificate issuance according to the rules applicable to the course.

## Important note

On Academy, candidates take only the final course examination. Any training or preparation activity may be delivered externally or through other channels. The test questions refer to the topics described in this technical sheet and in the course syllabus summary.

## Syllabus summary

ISO 19011; ISO/IEC 17021-1

## Learning Objectives

- Understand ISO 19011 guidelines for auditing management systems
- Develop skills to effectively conduct audits compliant with standards
- Apply integrity, objectivity, and confidentiality principles in audits

## Skills Acquired

- Planning and managing internal and external audits

### Certification Bodies Management systems

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### Course technical sheet

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Auditor/Lead Auditor ISO 19011 (Guidelines for auditing management systems)

- Sampling techniques and evidence-based approach
- Preparing audit reports aligned with standards

**Target Audience**

- Auditors, lead auditors, quality managers, management system professionals

**Prerequisites**

- Basic knowledge of management systems and audit principles

**Syllabus**

- Introduction to ISO 19011 and fundamental principles
- Audit planning and preparation
- Conducting and monitoring audits
- Managing multi-site and regulated sector audits
- Reporting on audit findings

**Teaching Methods**

- Multimedia lectures
- Practical exercises based on real case studies
- Interactive knowledge checks

**Assessment**

- Final test with 70% pass threshold

**Duration**

- 60 minutes

**Certification**

- Course completion certificate

**Expected Outcomes**

- Ability to conduct audits compliant with ISO 19011
- Enhanced audit process effectiveness within organizations