



# Course technical sheet

Policy & Compliance Manager – Training Course

Fee

**99,00 €**

Final exam only

Course code

**POLICY\_COMPLIANCE**

Test duration

**60 min**

Passing score

**70%**

Issued

**28/05/2026**

## Executive summary

The "Policy & Compliance Manager – Training Course" is designed to provide targeted skills in managing corporate policies and regulatory compliance. It focuses on mastering ISO/IEC 27001, 27002, and 27005 standards, GDPR requirements, and key EDPB guidelines, ensuring solid preparation in risk management and compliance. The course also covers best practices for audit readiness, documentation, and regulatory change management, preparing participants to play a crucial role in policy oversight and internal controls within MSPs, banks, omnichannel retailers, logistics companies, and public administration. Through practical examples, high-difficulty questions, and real-world scenarios, learners will gain skills in privileged access governance, third-party risk management (TPRM), nonconformity and CAPA management, external compliance communications, and management reporting. This training is intended for professionals aiming to work as compliance officers, auditors, or risk managers involved in certifications or regulatory management across various sectors with a cross-sectoral and specialist approach.

## Certification process

- Registration or login to the Academy platform.
- Completion of the final course examination only. Any training or preparation may be completed externally or through other channels.
- The test questions refer to the objectives, skills and topics described in this technical sheet.
- Assessment of the result, possible validation and certificate issuance according to the rules applicable to the course.

## Important note

On Academy, candidates take only the final course examination. Any training or preparation activity may be delivered externally or through other channels. The test questions refer to the topics described in this technical sheet and in the course syllabus summary.

## Syllabus summary

ISO/IEC 27001 and ISO/IEC 27002 (policy framework and controls) + ISO/IEC 27005 (risk management) + privacy requirements (GDPR EU Reg. 2016/679) and key EDPB guidelines + compliance, audit readiness and documentation best practices

## Learning Objectives

- Understand ISO/IEC 27001, 27002, 27005 and GDPR frameworks
- Manage corporate security and compliance policies

### Certification Bodies Management systems

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### Course technical sheet

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Policy & Compliance Manager – Training Course

- Apply audit readiness and documentation best practices

**Skills Acquired**

- Policy governance and document controls
- Risk and nonconformity management (CAPA)
- Monitoring KPIs/KRIs and reporting
- Regulatory change management and external communications
- Privileged access control and audit oversight

**Target Audience**

- Compliance and IT security professionals
- Audit managers and officers
- IT and organizational risk managers
- Compliance and privacy consultants

**Prerequisites**

- Basic knowledge of IT security and privacy regulations
- Preferable experience in IT or compliance environments

**Course Program**

- Introduction to ISO/IEC 27001, 27002, 27005
- GDPR and EDPB guidelines
- Policy governance and documentation
- Audit readiness: methods and artefacts
- Risk management, CAPA and communications
- Case studies for MSPs, banks, retailers, logistics

**Teaching Methodology**

- Theoretical lessons and practical cases
- Multiple-choice questions
- Exercises based on real scenarios

**Assessment Method**

- Final test with 70% passing grade

**Duration**

- 60 minutes

**Certification**

- Completion certificate (certification fee €99.00)

**Expected Outcomes**

- Effective corporate compliance management skills
- Audit preparation and risk handling competence
- Continuous improvement in policy governance