



Course technical sheet

ISO 9001:2015 Auditor/Lead Auditor

Fee

99,00 €

Final exam only

Course code

ISO9001_LA

Test duration

60 min

Passing score

70%

Issued

28/05/2026

Executive summary

The "ISO 9001:2015 Auditor/Lead Auditor" course is designed to equip professionals with the skills needed to conduct audits of Quality Management Systems compliant with the ISO 9001:2015 standard. Participants will gain in-depth knowledge of the standard's requirements, auditing techniques per ISO 19011, and certification aspects according to ISO/IEC 17021-1. The training develops abilities to identify nonconformities, assess process effectiveness, and foster continual improvement. Practical tools for planning, conducting, reporting, and following up audits are provided with rigor and professionalism. This course is aimed at those working or aspiring to work as auditors or lead auditors in ISO 9001-compliant organizations of any size and sector. The instructional approach combines theory with practical exercises, including audit simulations and real case analyses, leading to recognized certification. The final exam assesses theoretical and applied competencies, requiring thorough preparation on the covered topics. The course enhances the capability to ensure conformity and ongoing improvement within organizational quality systems.

Certification process

- Registration or login to the Academy platform.
- Completion of the final course examination only. Any training or preparation may be completed externally or through other channels.
- The test questions refer to the objectives, skills and topics described in this technical sheet.
- Assessment of the result, possible validation and certificate issuance according to the rules applicable to the course.

Important note

On Academy, candidates take only the final course examination. Any training or preparation activity may be delivered externally or through other channels. The test questions refer to the topics described in this technical sheet and in the course syllabus summary.

Syllabus summary

ISO 9001:2015; ISO 19011; ISO/IEC 17021-1 UNI EN ISO 9001:2015 is the most widely used international standard for Quality Management Systems (QMS). It specifies the requirements that organizations must meet to demonstrate their ability to consistently provide products and services that meet customer and regulatory requirements, while continuously improving their processes. The standard is based on key quality management principles such as customer focus, leadership, process approach, and continual improvement. ISO 9001 helps organizations enhance operational efficiency, reliability, and competitiveness. ISO 9001 certification is applicable to organizations of all sizes and sectors.

Certification Bodies Management systems

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ISO 9001:2015 Auditor/Lead Auditor

Learning Objectives

- Understand the requirements of ISO 9001:2015
- Apply ISO 19011 guidelines for auditing
- Manage the audit process from start to finish
- Analyze and report audit findings
- Promote continual improvement and compliance

Skills Acquired

- Planning and conducting first, second, and third-party audits
- Identifying and assessing nonconformities
- Interpreting regulatory and normative requirements
- Communication skills and audit team management

Target Audience

- Internal and external auditors
- Quality managers
- Consultants and industry professionals
- Those seeking specialization in quality system audits

Prerequisites

- Basic knowledge of quality management systems
- Recommended prior work experience in quality

Program

- Introduction to ISO 9001:2015 and quality management principles
- ISO 19011 auditing guidelines
- Audit planning and organization
- Conducting audits and evidence analysis techniques
- Reporting and corrective action follow-up

Teaching Methodology

- Lectures with interactive sessions
- Practical exercises and audit simulations
- Discussion of real case studies

Assessment

- Final theoretical/practical test with 70% pass mark

Duration

- 60 minutes (final exam)

Certification

- Certificate of exam completion

Expected Outcomes

- Ability to conduct effective audits compliant with international standards
- Drive continuous improvement through targeted audit activities